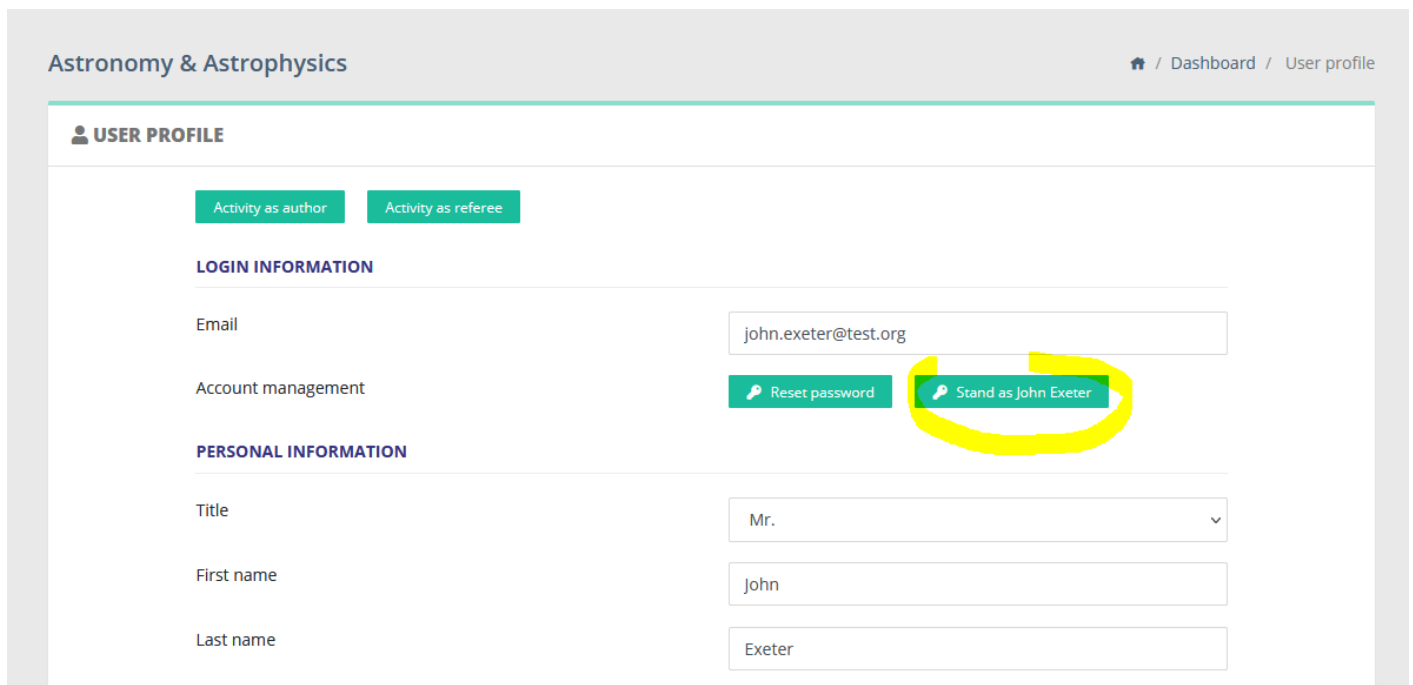


The editor tells me he cannot perform an action. How can I see his interface and help troubleshoot it?

Administrators are allowed to log in as another user and perform actions on his/her behalf.

This allows the administrator to see exactly what the users experience, and helps to quickly troubleshoot problems. Note that users' passwords are crypted and remain undisclosed to the administrator.

The feature is available to the administrator via each user page. When clicking on a Nestor user, the administrator has access to this button:



Astronomy & Astrophysics

Home / Dashboard / User profile

USER PROFILE

Activity as author Activity as referee

LOGIN INFORMATION

Email john.exeter@test.org

Account management

Reset password Stand as John Exeter

PERSONAL INFORMATION

Title Mr.

First name John

Last name Exeter

Clicking this button connects the administrator with this user account:

Astronomy & Astrophysics

[Home](#) / [Dashboard](#)

ARTICLES LIST

[Submit a new article](#)

As Author 0

As Co-Author 0

As Referee 1

Articles shortcut : [To Do](#) / [In progress](#) / [Production in progress](#) / [Finished](#)

To Do 0

In progress 0

Production in progress 0

Finished 0

From that point on, the administrator can execute actions on behalf of this user.

Any action recorded in the article history will appear as executed by the impersonated user, with a special note:

Original

Revision 1

Referees

Emails

History

History for Revision 1

Context	Date	User	Label	Note
Article Action	11:06	John Exeter	→ Uploads referee report	-
Article Action	11:06	John Exeter	→ Accepts invitation	-
Article Action	29/07/2021	Nicolas Admin (eddy@edpsciences.org) stood as John Exeter	→ Assigns editor	-
Article Action	21/07/2021	Nicolas Admin	→ Sends invitation to referee	-

To leave the user account, the administrator simply has to log out as usual. He will be redirected to his own account:

[My profile](#)[Log out John Exeter](#)

Astronomy & Astrophysics

[Dashboard](#)

ARTICLES LIST

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Revision #5

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